

Situation and challenge

Time to market

More than ever, companies are subject to market and customer driven dynamics. Business processes valid yesterday could already be unsuitable today. Adjustments of business processes mostly result in chaotic situations in connection with the organisational environment. As a consequence, companies are too cautious in terms of changing business processes and in turn run the risk of losing market shares to competitors, which have quick and flexible methods to change business processes. Finally, competition advantages of the past could be quickly lost forever.

Flexibility of IT-Infrastructure

Monolithic application systems are incompatible to cope with quick and efficient adjustments of business processes. Since the IT infrastructure is mainly linked to business processes, an old IT-architecture would not support required functions.

Potential weak points

The following issues are frequently mentioned by enterprises:

- Interface problems causing communication problems and process interruptions
- Employees wasting too much time to obtain required information
- Unsatisfied employees
- Media breaks causing errors and poor process performance
- Unsatisfied customers
- High costs due to slow process execution
- Inefficient work-flows due to incorrect business processes
- IT support is not given or too costly
- Business processes are too complex and lack of transparency
- Contact person and responsibilities are unclear

Strategic consultancy:

We will support you to find the most efficient and long-term strategy to facilitate quick changes / adjustment of business processes as required by customers and markets.

Methods and visualisation of your business processes, organisation and IT-infrastructure:

The tools of our BPM-platform provides support to define suitable methods. We also integrate the mySAP ERP reference model out of the SAP Solution Manager from the SAP NetWeaver.

Process engineering and implementation:

We analyse your organisation and will make transparent potential quick- and long-term wins. A task catalogue shows all actions to reap the wins. We also support you with the implementation of business processes and real-time changes.

Process- and IT-Controlling:

With the available tools of the BPM-platform business processes can be:

- measured,
- controlled,
- and analysed

BPM Business Process Management:

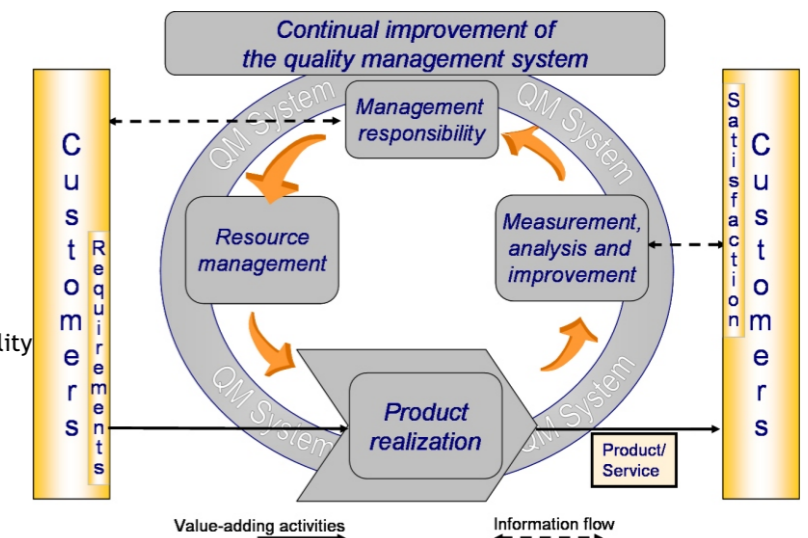
Subsequent implementation of our Business Process Management platform customers are able to control and change their business processes efficiently. As a result, requirements relating to deadlines, transparency and budgets are easier to be achieved.

BPM requires affordable tools and methods to present business processes in terms of Process Life Cycle Management:

- Control of process execution
- Measuring of operative process code numbers
- Straightforward handling and easy readable for all employees
- Versions and process reporting
- Links to all business processes with document archive systems
- Usage of very efficient methods to adjust / change business processes
- Analysis of organisational impacts as a result of process adjustments / changes
- Escalation subsequent process interruptions
- Compliance with Sarbanes Oxley Act, ITIL, Basel II, ISO Standard
- Highly recognized methods for process visualisation (e.g. Prof. Scheer's EPC-method)
- ARIS-Toolset for process documentation
- Process reporting

Compliance management and consultancy:

- Operational safety ordinance
- Environment systems
- Total quality management system
- ISO certification
- Sarbanes Oxley Act.
- Basel II
- ITIL, COBIT or COSO
- Implementation of legitimated policy and standards
- Development and optimization of available management systems to an integrated management system (IMS)
- Availability of external consultant e.g. quality (QMB)
- Preparation and accompaniment of ISO-certifications

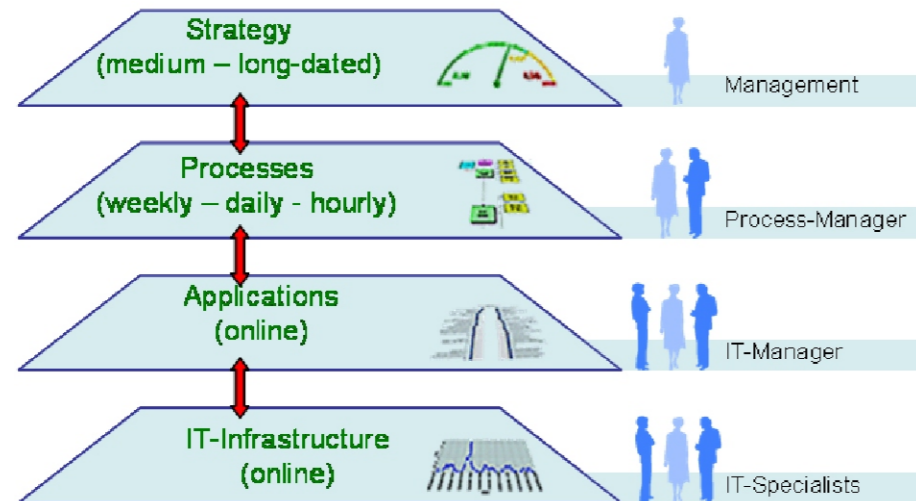


Only business processes which durably contribute an added value to your customer will ensure long-lasting added value to your company.



Customer value of the ASS.TEC-solution portfolio

Our product portfolio exactly supplies the tools and consultancy your company needs to implement a BPM-platform from strategy to IT-infrastructure.



ARIS-Toolset product family

Along with our professional support and the advantages of using the ARIS-Toolset product family we also offer best practice training and coaching by our certified trainers (wide project experiences are given). We use an own defined education and training concept including document material.

Program development services within ARIS-reporting (from process master sheet to organisational instructions / job descriptions), WEB-publishing of the results as well as operation of your BPM-platform as outsourcing or outtasking will maximize our services we offer to you.

Our References:



Getting to the point

ASS.TEC Consulting company for applications, systems, strategies and technologies Ltd.
 MMB - Methodoly and Management Consultancy

MMB